



**COTSWOLD**

VAN CENTRE LTD

**WARRANTY**



# WARRANTY

- 1** Cotswold Van Centre Ltd offers a personal 3 month, or 3,000 mile warranty (whichever occurs first). It covers 100% labour and parts, subject to £1,000.00 + VAT per claim limit (All work carried out in our workshops). Please refer to the detailed description of the parts covered.
  - 2** All repairs for warranty claims are carried out 'in-house' by our technicians.
  - 3** It is the vehicle owner's responsibility to bring their vehicle to our premises for repair/warranty (AA, RAC, Highly recommended). In some circumstances, for minor repairs, we will authorise you to use your local Garage, and on supply of VAT invoice we will refund you or pay the garage direct. (Maximum authorisation £250.00 + VAT parts and labour) subject to having our written permission.
  - 4** Please be aware that if your vehicle suffers a mechanical breakdown or shows signs of failure, do not continue to drive until you have taken advise from your breakdown services (or contacted us), as you can cause serious damage, that will not be covered by your warranty.
  - 5** We strongly advise customers to have some form of recovery service in place, which includes home start, roadside assistance and national recovery.
  - 6** We have courtesy vehicles, customers are welcome to use a courtesy vehicle whilst your vehicle is having warranty work undertaken (subject to availability)
- PLEASE NOTE**  
Courtesy vehicles must be returned with the same amount of fuel, and will be subject to a one off insurance charge of £20.00.

**Attention :** All customers please be aware you are buying a used/second hand commercial vehicle. Many of its components will have had wear and tear placed upon them through use, and bodywork would have been subjected to some deterioration. Please be understanding when purchasing a second hand vehicle, that they may develop minor faults and the vehicle is used and not new. We do our very best to ensure that the vehicle you buy from Cotswold Van Centre is in excellent mechanical and physical condition. However, if something does go wrong, we will also do our very best to work with you to resolve the issue.

# COTSWOLD VAN CENTRE LIMITED

## MECHANICAL BREAKDOWN WARRANTY

### 3 MONTHS / 3,000 MILES (Whichever comes first)

#### PARTS INCLUDED

The following specifically listed components are included against any mechanical breakdown occurring during the warranty period, provided that the terms and conditions of the agreement are fully complied with.

#### ENGINE

Starter ring gear, flywheel, oil pump, crankshaft and bearings, timing gears and chains, excluding tensioner and electronic devices) camshafts and bearings, cam followers, oil cooler, intercooler, tappet gear, inlet and exhaust valves, inlet and exhaust valve springs and inlet and exhaust valve guides, pistons and rings, cylinder bores, con rods. Exhaust brake all parts (excluding seizing), core plugs, rear main oil seal, timing cover oil seal. Timing belts are included as long as they have been changed in line with the manufacturer's schedules. You will need to be able to provide proof of this.

#### COOLING SYSTEM

Failure of the following mechanical parts: Head gasket (except skim), thermostat, cooling fan clutch, water pump, radiator, excluding choked, blocked or corroded units and all other parts associated with the cooling system.

#### MANUAL TRANSMISSION

Failure of the following parts: Gears, shafts, synchro hubs, selectors, bearings and bushes, splitter mechanisms, range changes and overdrive units when fitted (excluding electrics and external linkages). Range change and splitter valves and solenoids.

#### AUTOMATIC TRANSMISSION

Failure of the following: Torque converter, gears, clutches, brake bands, valve block, governor, oil pump, bearings and bushes (but excluding external linkages, adjustments and electrics).

#### CLUTCH

(Manual Transmission). Failure of the following parts: Clutch plate, clutch cover, thrust bearing (excluding external linkages, burnt out parts and general wear and tear). Limited to one clutch repair during the warranty period.

#### FRONT WHEEL DRIVE

Drive shafts including constant velocity joints, universal joints and couplings (excluding gaiters).

#### REAR AXLES

Failure of the following mechanical parts: Crown wheel and pinion, half shafts, half shaft oil seal and bearings, hub reduction gears, bearings and two-speed operating mechanisms (excluding external linkages). Diff locks and mechanism, planetary gears, diff pinion seal.

#### 4 WHEEL DRIVE VEHICLES

Inclusion as for Front and Rear wheel drive.

#### PROPSHAFTS

Failure of the propshaft including universal joints and bearings.

#### ELECTRICS

Failure of the following parts: Starter motor, alternator, wiper motor, relays, electric window motors, tachograph and sender units, buzzers, horns (including air horns), flasher/headlamp switch (all other parts are excluded).

#### FUEL SYSTEM

Failure of the lift pump and fuel injection pump, EDC units, pump couplings, excluding injectors, pipes, linkages and all other parts associated with the fuel system.

#### STEERING

Failure of the following mechanical parts: Steering box, idler box, power steering unit including pump, pressure pipes and reservoir (excluding power steering belts, external links and joints, rubber boots and swivel pins).

**■ BRAKING SYSTEM**

Failure of the following mechanical parts; Master cylinder, air control cylinder and brake actuators, air valves, servo, wheel cylinders and calipers, ABS valves and sensors and control units, compressor/air dryer, brake chambers. (All other parts associated with the braking system are specifically excluded).

**■ CAB COMPONENTS**

Cab levelling valves, tilt pumps and rams, suspension air bag units, front and rear bushes.

**■ TURBO CHARGER**

All internal parts.

**■ SUSPENSION**

Front and rear levelling valves, load sensor valves, air bags, levelling control unit for raising and lowering of suspension.

**■ RETARDER**

Internal failure of hydraulic of electro-magnetic retarders.

**■ CASINGS**

The following casings are included provided they have been damaged by a failure and/ or by the consequential damage of the

included parts failing: Cylinder block, cylinder head (except cracks and skim), gearbox/transfer casing, rear axle housing, carrier casing and bell housing. (Damage as a result of accident, frost or overheating is excluded).

**■ IMPORTANT**

Service materials such as oils and fluids, belts and filter elements are not included. Similarly the rectification of external oil and fuel leaks is not included.

**■ EXCLUDING**

Body, paint, glass, interior/exterior trim, entertainment/communication systems and connected equipment including satellite navigation. Engine electronic control unit. Cracked or porous cylinder heads and bores, skimming/pressure testing, burnt valves, catalytic converters and diesel particulate filters, Selective Catalytic Reduction (SCR), AdBlue controls, wheels, airbag and system, hoses, pipes, electrical wiring and wiring looms. Wear and tear/ service items and other components subject to routine maintenance or periodic repair or replacement such as plugs, HT leads, brake frictional material, clutch facings, wiper blades/ rubbers, auxiliary belts, cables, light bulbs/units, batteries, tyres and exhaust systems.

Warranty End Date:

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Delivery Mileage:

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Cotswold Van Centre Stamp.

Date: .....

Customer signature .....